

PPG INDUSTRIES NEW ZEALAND LIMITED

PAINT SYSTEM GUARANTEE APPLICABLE FOR PPG PRIMED TIMBER PRODUCTS

MANUFACTURED AS LIFESPAN SOLID SELECT® PRIMED ARCHITECTURAL PINE

Limited Warranty

Subject to the following terms and conditions, when **two** coats of PPG Alkyd Wood Primer; code: 839-87333 are applied to all exposed sides of clean dry (19% moisture content or less) lumber, and application of these coats are no less than 75 wet microns each. PPG Industries New Zealand Limited ("PPG") warrants to TENON NEW ZEALAND for a period of ONE (1) year from the date of installation of the siding and completion of top coat painting that under normal exposure conditions and subject to the terms and conditions, exclusions, and limitations of this limited warranty, this primer system (Product) is;

- **Blister, peel and flake resistant:** finish coat will not blister, peel or flake from a properly prepared substrate
- **Resistant to Film Erosion:** The film paint resists erosion leading to substrate exposure
- **Washable:** dirt can be removed without damaging the fashion finish

Warranty Terms and Conditions

1. Two coats of a premium 100% acrylic topcoat must be applied to the surface in accordance with the application procedures set out in the label directions. Each coat of topcoat must be applied at a coverage rate of not more than 10 square metres per litre of paint.
2. Application of 100% acrylic topcoat products must take place on primed timber products within the warranty period that are clean and dry and free of contaminants of dirt, salts, oils and surface oxidation before recoating. Light abrasion shall be carried out if any of these contaminants are present prior to top coating.
3. **IF THE PRODUCT FAILS TO MEET THE STANDARDS SET OUT IN 1. ABOVE, PPG, AS ITS SOLE LIABILITY AND IN LIEU OF ANY DIRECT OR INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, WILL (SUBJECT TO THE TERMS OF THIS WARRANTY) AT ITS OPTION, PROVIDE SUFFICIENT PRODUCT FOR THE TIMBER PRODUCTS INVOLVED TO BE REPAINTED WITH THE PRODUCT, OR REFUND THE PURCHASE PRICE ORIGINALLY PAID FOR THE PPG PRODUCTS. LABOUR OR COSTS OF LABOUR FOR THE APPLICATION OF ANY PRODUCT OR OTHER EXPENSES (FILLERS, SANDPAPER, SCAFFOLDING ETC) ARE SPECIFICALLY EXCLUDED TO THE EXTENT PERMITTED BY LAW. PPG'S OBLIGATION UNDER THIS WARRANTY SHALL IN NO EVENT EXCEED THE PURCHASE PRICE OF THE ORIGINAL PPG PRODUCT. ANY REPLACEMENT PAINT PRODUCT PROVIDED IN RESPONSE TO A WARRANTY CLAIM SHALL BE WARRANTED ONLY FOR THE BALANCE OF THE WARRANTY PERIOD.**

4. Further, the warranty **does not** apply or extend to:
- (a) damage or failure caused by improper application of the primer to the primed timber products, failure to adhere to applicable surface preparation and application procedures, or failure to take appropriate quality control measures, in relation to the application of the primer to the timber products;
 - (b) damage or failure caused by excessive warping, cupping, splitting, cracking and shrinkage of primed timber products, breakdown of underlying substrate; falling objects; faulty or improper storage and installation; lack of proper maintenance; accidental damage; structural defects; fire, lightning, hurricane, tornado, windstorm, earthquake, hail or other acts of God; harmful chemicals, including harmful cleaning compounds, surface deterioration due to air pollution; misuse; abuse; vandalism; mildew accumulation; scratching; abrading or misuse/abuse of pre-finished product after application;
 - (c) extractive bleeding, and efflorescence;
 - (d) damage or failure caused by chemical or preservative treatment of the timber or by any chemicals, - preservatives or solvents used in the treatment of timber.
5. Except as set out in this guarantee PPG makes no other express nor implied warranties in relation to the PPG Product or the painted timber products and any such warranties are expressly excluded to the extent permitted by law. PPG specifically disclaims any implied warranties to the extent permitted by law. PPG shall have no liability under this warranty unless these warranty terms and conditions have been strictly followed and complied with.

Claims

6. To make a claim under this warranty contact your PPG sales representative on the number below.
- NZ - 0800 774-272
7. When making a claim, you must supply proof that the alleged defective coating is PPG New Zealand Alkyd Primer, and the date of its purchase. In addition, you must be able to provide access to the structure where the PPG Product has been used in order to permit PPG's representatives to inspect it, take samples and photograph it.
8. This warranty is given in favour of Tenon New Zealand. It cannot be transferred and is not given in favour of any other party.

SPECIFICATIONS FOR PAINTING LIFESPAN SELECT® PRIMED ARCHITECTURAL PINE

KEEP COVERED UNTIL READY FOR USE

1. Fill all nail holes with an exterior filler as per manufacturer's directions. Note that some fillers do not require priming before use
2. Remove surface contamination and wash with clean water
3. If the primed timber has been exposed to the weather for extended periods and is affected by surface contaminants including dirt, oils or surface oxidation then lightly sand to remove these contaminants. Prime any base timber rub through areas using a premium brand oil-based primer.
4. When using acrylic topcoat, apply two (2) coats of a premium brand acrylic topcoat as per label directions
5. When using oil based topcoat, apply two (2) coats of a premium brand alkyd topcoat as per label directions

Notes:

- Resin may bleed from wood in hot, sheltered conditions. To reduce the risk of this occurring it is advisable to paint in light colours and follow the above instructions
- For better results it is recommended that a good quality acrylic undercoat is used before topcoating

TOPCOAT PAINT SYSTEMS ARE SEPERATELY AVAILABLE FROM PPG ARCHITECTURAL DIVISIONS. A RANGE OF TOPCOATING OPTIONS IS OUTLINED OVERLEAF. FOR FURTHER DETAILS OF THIS GUARANTEE CONTACT PPG CUSTOMER SUPPORT BEFORE PAINTING AS FOLLOWS:

Phone (United States): 1-800-441-9695

Extended Warranty options for PPG Industries Architectural Coatings:

Brand	Product Name	Quality Level	Distribution	Label Warranty
PPG Pittsburgh Paints	Manor Hall Timeless	Super Premium	Stores/Dealers	Lifetime Limited
PPG Porter Paints	Permanizer	Super Premium	Stores/Dealers	Lifetime Limited
PPG Pittsburgh Paints	Grand Distinction	Best	Menards	Satisfaction Guaranteed/Limited Warranty
PPG Pittsburgh Paints	Manor Hall	Best	Stores/Dealers	Lifetime Limited
PPG Porter Paints	Acry-Shield	Best	Stores/Dealers	Lifetime Limited
Olympic	ONE	Best	Lowe's Canada	Lifetime Limited
PPG	SpeedHide XI	Better	Stores/Dealers	One Year Limited Warranty
Olympic	ICON	Better	Lowe's US/Canada	Lifetime Limited
PPG Pittsburgh Paints	Pitt-Cryl Plus	Better	Stores/Dealers	Satisfaction Guaranteed/Limited Warranty
PPG Pittsburgh Paints	Ultra	Better	Menards	Satisfaction Guaranteed/Limited Warranty
PPG Pittsburgh Paints	Sun-Proof	Better	Stores/Dealers	Satisfaction Guaranteed/Limited Warranty
PPG Porter Paints	Acry-Pro 100	Good	Stores/Dealers	Satisfaction Guaranteed/Limited Warranty
PPG Pittsburgh Paints	Weatherscreen	Good	Menards	Satisfaction Guaranteed/Limited Warranty
PPG	Speed-Cryl	Entry	Stores/Dealers	One Year Limited Warranty

Note:

For all questions regarding technical information, warranties, claims and stocking dealers please contact PPG Customer Service at 1-888-774-1010